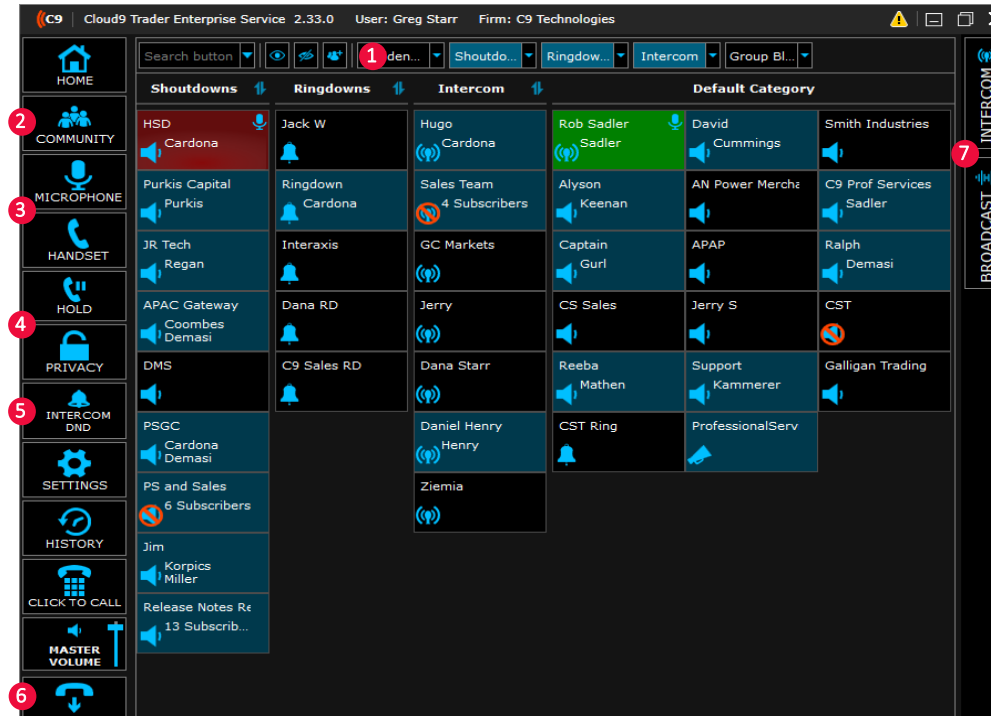


- 1 Use categories to customize the buttons on your layout
- 2 Open the community for connection and button management
- 3 Toggle between your microphone and two handsets
- 4 Place calls on hold or toggle privacy on ringdown connections
- 5 Intercom DND prevents ad-hoc calls from connecting
- 6 Global call release to disconnect from all active calls
- 7 Open ad-hoc intercom or listen to broadcast channels



KEY FEATURES

CLOUD9 COMMUNITY

Connect with your counterparties using shouts and ringdowns through the C9 community

INTERCOM

Have an ad-hoc call with internal users or create a group call button for your team members to use

MULTI-DEVICE SUPPORT

Cloud9 supports up to 3 active calls at once for greater control during busy and active trading hours

CUSTOMIZATION

Customize your layout with Cloud9's click/drag interface and categories for better button organization

BUTTON STATUS KEY



FLASHING RED: INCOMING CALL



SOLID COLOR: COUNTERPARTY IS AVAILABLE



BELL: RINGDOWN CONNECTION



FLASHING GREEN: OUTGOING CALL



LOUDSPEAKER: HOOT CHANNEL



RADIO WAVE: INTERCOM CONNECTION



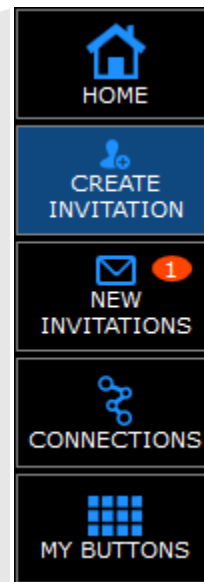
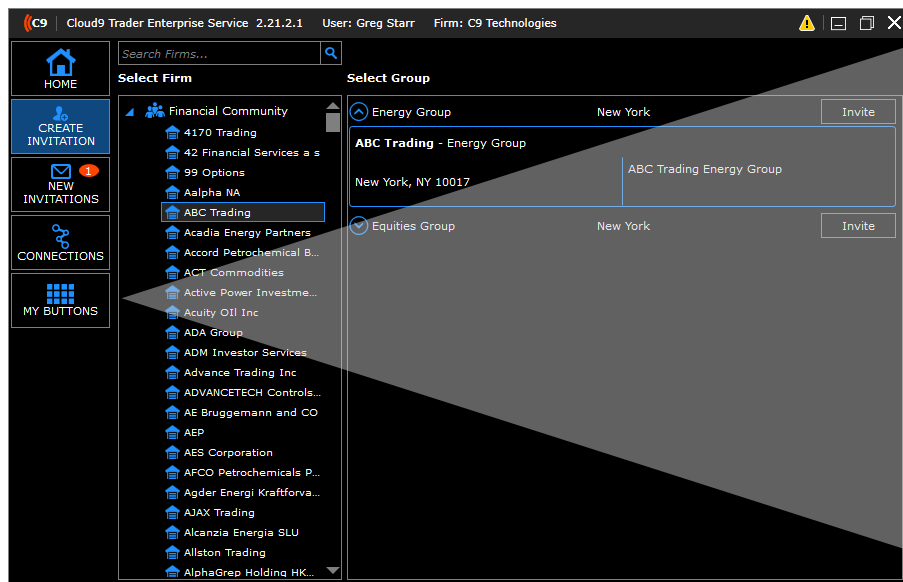
SOLID YELLOW: CALL ON HOLD



SPEAKER: SHOUTDOWN CONNECTION



MUTED SPEAKER: INCOMING AUDIO MUTED



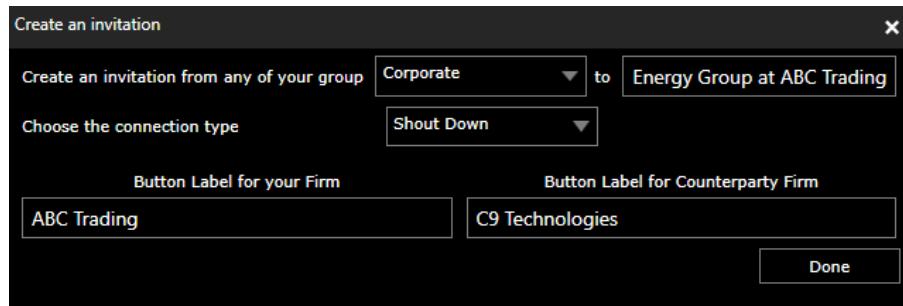
> RETURN TO THE HOME SCREEN

> CREATE A NEW INVITATION TO A COUNTERPARTY

> ACCEPT AN INVITATION SENT TO YOUR GROUP

> SEE YOUR GROUP'S ARCHIVED CONNECTIONS

> EDIT THE BUTTONS ON YOUR INTERFACE



CREATE AN INVITATION

1. Select a firm to connect with
2. Select a group within the firm
3. Click Invite
4. Choose the connection type
5. Label each side of the connection
6. Click Done

Support

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For video tutorials, additional help and more, visit c9tec.com